

Briefing Title	Identity Verification	Duration	Half Day	Briefings
<b>Outcomes</b>	<p>Sometimes the most important thing is to be sure about the person you're talking to. Whether you're working in customer service, are an employer going through recruitment, are offering someone a service, or have staff that are customer facing, you need to be confident about people's identity and that their documentation – whatever they produce – is genuine.</p> <p>Attending this course will give you the confidence to check ID documents, spot the signs of forgery and counterfeiting, and speak to the right people when you're suspicious.</p>			
<b>Prerequisites</b>	None			
<i>N.B. : This event can be customised to meet the needs of your organisation – just ask!</i>				
Session	Aim	Content		
<b>Document value</b>	To understand the value of various types of identity documents	<ul style="list-style-type: none"> <li>◆ Common Documents</li> <li>◆ Passports</li> <li>◆ General registry documents</li> <li>◆ Foreign documents</li> </ul>		
<b>Visual verification</b>	To know how to verify documents visually	<ul style="list-style-type: none"> <li>◆ Security devices</li> <li>◆ Genuine or not?</li> <li>◆ Paper features</li> <li>◆ Laminate properties</li> <li>◆ Attachments</li> <li>◆ Inks</li> </ul>		
<b>UV Scanners</b>	To know how to use UV scanners	<ul style="list-style-type: none"> <li>◆ The scanner and how to use it</li> <li>◆ UV marking</li> <li>◆ The 'UV Dark' property</li> <li>◆ Tampering</li> </ul>		
<b>Third party verification</b>	To know where to obtain third party verification of documents	<ul style="list-style-type: none"> <li>◆ Who to contact and when?</li> </ul>		
<b>Book this course now :</b>				
<b>Cost</b>	Price Code A*			
<b>If you buy the briefing for <i>in house</i> delivery...</b>	<ul style="list-style-type: none"> <li>• You can have up to 15 staff on this event.</li> <li>• You can add a second briefing on the same day for only £100 + VAT.</li> <li>• Your second briefing can be either :               <ul style="list-style-type: none"> <li>- The same briefing again (for different delegates)</li> <li>- A different briefing entirely</li> </ul> </li> </ul> <p>Go to <a href="http://www.its-training-uk.com/index.php/stuff/az/">http://www.its-training-uk.com/index.php/stuff/az/</a> for details of other courses.</p>			
<b>To book this event</b>	ITS Training (UK) Ltd, Highfield Hse, Bishop Norton Rd, Glenham, Lincs. LN8 2EU Tel: 0300 022 8262 e-mail: <a href="mailto:bookings@its-training-uk.com">bookings@its-training-uk.com</a>			